

Virtual Band IT/Equipment Support

The Virtual Band IT/Equipment Support's role is to work the Program Director to ensure all students (youth and adult) are connected to the software systems (Zoom, JamKazam, Soundtrap) Plugged In uses to provide virtual classes. The Virtual Band IT/Equipment Support will also work with the Program Director to ensure all students have the equipment needed to participate in virtual programming.

- Help adult students get connected to JamKazam
- Make sure all computers are working okay
- Manage Soundtrap account (creating seats, creating projects, connecting students to projects, etc.)
- Manage database of equipment for lending
- Manage lending equipment to virtual students who need it

Volunteer Term: minimum 1 session (14 weeks) Average Weekly Commitment: 1-2 hours

Reports to: Program Director